

# PRYME<sup>®</sup> TERMS AND CONDITIONS

## CREDIT

1. Items returned to PRYME for credit must be returned within thirty (30) days of purchase and must be contained in the original packaging and in condition for resale. A fifteen percent (15%) restocking fee may be applied to all products returned to PRYME for credit. Shipping fees are not refundable under any circumstances. No refunds will be issued on products after thirty (30) days from shipping date.
2. Please insure the product for its replacement value and retain a copy of the original shipping documents. We recommend shipping products to us using UPS or another service that allows packages to be tracked en route.
3. All products returned for credit must have a valid RA number.

## SHIPPING

PRYME Radio Products ships all domestic orders by UPS or US Post. International orders are shipped by Mail, DHL or FedEx. Shipping by different methods (U.S. Mail, trucking lines, etc.) is available at the customer's request. However, any shipping methods requested must provide some way of tracking the product in transit and require at least a signature as proof of delivery. PRYME Radio Products will not use a shipping method that does not provide at least these two safeguards unless the customer specifically requests it. PRYME shall not be held responsible for any product lost or damaged in transit if that product was shipped by an alternate method. The customer shall be responsible for the actual shipping charges in all cases, plus a handling fee of \$3.00 per box. Unless by special offer PRYME does not offer free shipping on orders for any reason. In special cases, drop shipping to another address other than the dealer's address can be available for an additional \$3.00 per shipment.

## PLEASE NOTE

PRYME Radio Products are designed to produce a specific audio output level at maximum rated power. Modifying these devices in any way including adding or removing components and accessories may change the audio output of the device and could result in PERMANENT HEARING DAMAGE.

Many countries have regulations defining the amount of noise that an individual can be subjected to during a normal workday. Compliance is application-dependent and standards vary. It is the SOLE RESPONSIBILITY of the end user to determine applicability and compliance to local hearing protection regulations.

PRYME strongly recommends that the radio is off before installation of audio accessory. Once audio accessory is securely installed radio can be turned on. Radio volume switch is recommended to set at low position and adjusted once radio is turned on.

## CONTACT PRYME<sup>®</sup>

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